

1 STATE OF OKLAHOMA

2 1st Session of the 59th Legislature (2023)

3 COMMITTEE SUBSTITUTE
4 FOR
5 HOUSE BILL NO. 1590

By: Grego

6
7 COMMITTEE SUBSTITUTE

8 [public safety - Oklahoma 9-1-1 Management Authority
9 - platform - lists - requirements - guidelines -
10 systems - service - data elements - definitions -
11 membership - members - sessions - reimbursement -
12 powers - duties - revenue - fees - phones - agency
13 - codification - effective date]

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16 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:

17 SECTION 1. NEW LAW A new section of law to be codified
18 in the Oklahoma Statutes as Section 2872 of Title 63, unless there
19 is created a duplication in numbering, reads as follows:

20 A. The Oklahoma 9-1-1 Management Authority shall maintain an
21 online training platform for 911 Emergency Telecommunicators in the
22 State of Oklahoma.
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1 B. The Oklahoma 9-1-1 Management Authority shall create,
2 maintain and certify a list of qualified online and in-person
3 training programs that include the basic requirements for a 9-1-1
4 emergency telecommunicator. Classes shall be a minimum of forty
5 (40) hours in length and include instruction for basic call handling
6 and dispatch services. The Oklahoma 9-1-1 Management Authority
7 shall establish hourly training requirements on a yearly basis.

8 C. On or before July 1, 2024, all emergency telecommunicators
9 in the State of Oklahoma shall complete, either in-person or
10 virtually, a forty-hour state-recognized training course for basic
11 call handling and dispatch services.

12 D. Any new emergency telecommunicator hired after January 1,
13 2024, shall complete, either in-person or virtually, a forty-hour
14 state-recognized training course for basic call handling and
15 dispatch services within six (6) months of his or her hire date.

16 E. On or before July 1, 2024, all emergency telecommunicators
17 in the State of Oklahoma shall complete, either in-person or
18 virtually, a state- or nationally-recognized telecommunicator CPR
19 training course. Telecommunicator CPR training shall follow
20 evidence-based, nationally recognized guidelines for high-quality
21 telecommunicator CPR which incorporates recognition protocols for
22 out-of-hospital cardiac events.

23 SECTION 2. AMENDATORY 63 O.S. 2021, Section 2803, is
24 amended to read as follows:

1 Section 2803. Every public agency or public safety agency
2 within its respective jurisdiction may establish a basic or
3 sophisticated system, ~~if technologically compatible~~ with the
4 existing local telephone network. The establishment of such systems
5 shall be centralized where feasible. Any system established
6 pursuant to this act may include a segment of the territory of a
7 public agency. All systems shall be designed to meet the
8 requirements of each community and public agency served by the
9 system. Every system, whether basic or sophisticated, may be
10 designed to have the capability of utilizing at least three of the
11 four methods specified in paragraphs 3, 8, 9 and 11 of Section ~~2~~
12 2802 of this ~~act~~ title, in response to emergency calls. In addition
13 to the number "911", a public agency or public safety agency may
14 maintain a separate secondary backup number, and shall maintain a
15 separate number for nonemergency telephone calls.

16 SECTION 3. AMENDATORY 63 O.S. 2021, Section 2846, is
17 amended to read as follows:

18 Section 2846. A. All local exchange companies, and wireless
19 and other telephone service companies providing service to users in
20 an area in which nine-one-one emergency telephone service is
21 currently operating shall also provide emergency telephone service
22 to all subscribing service users in that area. Wireless and other
23 telephone service companies shall provide information necessary for
24 automatic number identification, automatic location identification

1 and selective routing of nine-one-one emergency wireless calls to
2 cities and counties answering emergency telephone calls for
3 maintenance of existing nine-one-one databases. If the state or an
4 area of the state is utilizing Next Generation 9-1-1 system that
5 uses the National Emergency Number Association (NENA) i3 Standard
6 for call delivery then the service company shall provide the data
7 elements required by said standard. The governing body may
8 reasonably require sufficient information to ensure compliance with
9 this section and to provide data for audit and budgetary calculation
10 purposes.

11 B. Information that a wireless service provider is required to
12 furnish in providing nine-one-one service is confidential and exempt
13 from disclosure. The wireless service provider is not liable to any
14 person who uses a nine-one-one service created under this act for
15 the release of information furnished by the wireless service
16 provider in providing nine-one-one service. Information that is
17 confidential under this section may be released only for budgetary
18 calculation purposes and only in aggregate form so that no provider-
19 specific information may be extrapolated.

20 SECTION 4. AMENDATORY 63 O.S. 2021, Section 2862, as
21 amended by Section 6, Chapter 30, O.S.L. 2022 (63 O.S. Supp. 2022,
22 Section 2862), is amended to read as follows:

23 Section 2862. As used in the Oklahoma 9-1-1 Management
24 Authority Act:

1 1. "Authority" means the Oklahoma 9-1-1 Management Authority
2 created in Section 2863 of this title;

3 2. "Governing body" means the board of county commissioners of
4 a county, the city council, tribal authority or other governing body
5 of a municipality, or a combination of such boards, councils or
6 other municipal governing bodies including county or municipal
7 beneficiary public trusts, or other public trusts which shall have
8 an administering board. A governing body made up of two or more
9 governmental entities shall have a board consisting of not less than
10 three members and shall consist of at least one member representing
11 each governmental entity, appointed by the governing body of each
12 participating governmental entity, as set forth in the agreement
13 forming the board. The members of the board shall serve for terms
14 of not more than three (3) years as set forth in the agreement.
15 Members may be appointed to serve more than one term. The names of
16 the members of the governing body board and the appointing authority
17 of each member shall be maintained in the office of the county clerk
18 in the county or counties in which the system operates, along with
19 copies of the agreement forming the board and any amendments to that
20 agreement;

21 3. "Next-generation 9-1-1" or "NG9-1-1" means an:

22 a. IP-based system comprised of hardware, software, data,
23 and operational policies and procedures that:

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- 1 (1) provides standardized interfaces from emergency
2 call and message services to support emergency
3 communications,
- 4 (2) processes all types of emergency calls, including
5 voice, text, data and multimedia information,
- 6 (3) acquires and integrates additional emergency call
7 data useful to call routing and handling,
- 8 (4) delivers the emergency calls, messages and data
9 to the appropriate public safety answering point
10 and other appropriate emergency entities,
- 11 (5) supports data or video communications needs for
12 coordinated incident response and management, and
- 13 (6) provides broadband service to public safety
14 answering points or other first responder
15 entities, or

16 b. IP-based system comprised of hardware, software, data
17 and operational policies and procedures that conforms
18 with subsequent amendments made to the definition of
19 Next Generation 9-1-1 services in Public Law 112-96;

20 4. "9-1-1 emergency telephone service" means any telephone
21 system whereby telephone subscribers may utilize a three-digit
22 number (9-1-1) for reporting an emergency to the appropriate public
23 agency providing law enforcement, fire, medical or other emergency
24 services, including ancillary communications systems and personnel

1 necessary to pass the reported emergency to the appropriate
2 emergency service and which the wireless service provider is
3 required to provide pursuant to the Federal Communications
4 Commission Order 94-102 (961 Federal Register 40348);

5 5. "9-1-1 wireless telephone fee" means the fee imposed in
6 Section 2865 of this title to finance the installation and operation
7 of emergency 9-1-1 services and any necessary equipment;

8 6. "Place of primary use" means the street address
9 representative of where the use of the mobile telecommunications
10 service of the customer primarily occurs, which shall be the
11 residential street address or the primary business street address of
12 the customer and shall be within the licensed service area of the
13 home service provider in accordance with Section 55001 of Title 68
14 of the Oklahoma Statutes and the federal Mobile Telecommunications
15 Sourcing Act, P.L. No. 106-252, codified at 4 U.S.C. 116-126;

16 7. "Prepaid wireless telecommunications service" means a
17 telecommunications wireless service that provides the right to
18 utilize mobile wireless service as well as other telecommunications
19 services including the download of digital products delivered
20 electronically, content and ancillary services, which are paid for
21 in advance and sold in predetermined units or dollars of which the
22 number declines with use in a known amount;

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1 8. "Proprietary information" means wireless service provider or
2 VoIP service provider, subscriber, market share, cost and review
3 information;

4 9. "Public agency" means any city, town, county, municipal
5 corporation, public district, public trust, substate planning
6 district, public authority or tribal authority located within this
7 state which provides or has authority to provide firefighting, law
8 enforcement, ambulance, emergency medical or other emergency
9 services;

10 10. "Public safety answering point" or "PSAP" means an entity
11 responsible for receiving 9-1-1 calls and processing those calls
12 according to specific operational policy;

13 11. "Public safety telecommunicator" means a person who
14 performs a public service by processing, analyzing, and dispatching
15 calls for emergency assistance. The person is a first responder
16 that provides pre-arrival instructions and has specialized training
17 to mitigate the loss of life and property;

18 12. "Wireless service provider" means a provider of commercial
19 mobile service under Section 332(d) of the Telecommunications Act of
20 1996, 47 U.S.C., Section 151 et seq., Federal Communications
21 Commission rules, and the Omnibus Budget Reconciliation Act of 1993,
22 Pub. L. No. 103-66, and includes a provider of wireless two-way
23 communication service, radio-telephone communications related to
24 cellular telephone service, network radio access lines or the

1 equivalent, and personal communication service. The term does not
2 include a provider of:

- 3 a. a service whose users do not have access to 9-1-1
4 service,
- 5 b. a communication channel used only for data
6 transmission, or
- 7 c. a wireless roaming service or other nonlocal radio
8 access line service;

9 13. "Wireless telecommunications connection" means the ten-
10 digit access number assigned to a customer regardless of whether
11 more than one such number is aggregated for the purpose of billing a
12 service user; ~~and~~

13 14. "Voice over Internet Protocol (VoIP) provider" means a
14 provider of interconnected Voice over Internet Protocol service to
15 end users in the state, including resellers; and

16 15. "Landline telecommunications connection" means a ten-digit
17 access number assigned to a customer that utilizes analog
18 communications over a wired transmission line that travels
19 underground or on telephone poles.

20 SECTION 5. AMENDATORY 63 O.S. 2021, Section 2863, is
21 amended to read as follows:

22 Section 2863. A. There is hereby created the Oklahoma 9-1-1
23 Management Authority which shall be the governing board overseeing
24 the development and regulation of 9-1-1 emergency systems in this

1 state and managing the distribution of all 9-1-1 telephone fees
2 collected pursuant to the provisions of Section ~~5~~ 2865 of this ~~act~~
3 title.

4 B. The Authority shall be composed of the following members:

5 1. One member representing a tribal authority that operates a
6 9-1-1 system to be appointed by the President Pro Tempore of the
7 Oklahoma State Senate;

8 2. One member representing a statewide organization dedicated
9 to public safety to be appointed by the President Pro Tempore of the
10 Senate;

11 3. One member representing a statewide organization dedicated
12 to career development for emergency number professionals to be
13 appointed by the Governor;

14 4. One member representing a statewide organization dedicated
15 to representing Oklahoma municipalities to be appointed by the
16 Speaker of the Oklahoma House of Representatives;

17 5. One member representing a statewide organization
18 representing Oklahoma county commissioners to be appointed by the
19 Governor;

20 6. One member representing a statewide association of regional
21 councils of government to be appointed by the President Pro Tempore
22 of the Senate;

23 7. The Chief Information Officer for the state, or designee;
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1 8. One member representing a substate planning district to be
2 appointed by the Governor;

3 9. Two members each representing a municipal government
4 operating a 9-1-1 system and having a population of less than one
5 hundred thousand (100,000), one to be appointed by the Speaker of
6 the House of Representatives, and one to be appointed by the
7 Governor;

8 10. One member representing a municipal government operating a
9 9-1-1 system and having a population of more than one hundred
10 thousand (100,000) but less than four hundred fifty thousand
11 (450,000) to be appointed by the Governor;

12 11. One member representing a municipal government operating a
13 9-1-1 system and having a population of more than four hundred fifty
14 thousand (450,000) to be appointed by the Speaker of the House of
15 Representatives;

16 12. One member representing an organization created by an
17 interlocal agreement for the purpose of sharing public safety
18 answering point duties and whose members are municipal governments
19 with a population of less than four hundred fifty thousand (450,000)
20 to be appointed by the Governor;

21 13. One member representing an organization created by an
22 interlocal agreement for the purpose of sharing public safety
23 answering point duties and whose members are municipal governments
24

1 with a population of more than four hundred fifty thousand (450,000)
2 to be appointed by the President Pro Tempore of the Senate;

3 14. One member who is a 9-1-1 ~~Coordinator~~ coordinator for a
4 county with a population of less than twenty thousand (20,000) to be
5 appointed by the Speaker of the House of Representatives;

6 15. One member who is a 9-1-1 ~~Coordinator~~ coordinator for a
7 county with a population of more than twenty thousand (20,000) to be
8 appointed by the President Pro Tempore of the Senate;

9 16. One member who is a 9-1-1 ~~Coordinator~~ coordinator for a
10 county to be appointed by the Governor; and

11 ~~17. One member representing a local exchange telecommunications~~
12 ~~service provider which serves less than fifty thousand (50,000)~~
13 ~~access lines in the state or a telephone cooperative to be appointed~~
14 ~~by the President Pro Tempore of the Senate;~~

15 ~~18. One member representing a local exchange telecommunications~~
16 ~~service provider which serves more than fifty thousand (50,000)~~
17 ~~access lines in the state to be appointed by the Speaker of the~~
18 ~~House of Representatives;~~

19 ~~19. One member representing a Tier I wireless carrier, as~~
20 ~~defined by the Federal Communications Commission, to be appointed by~~
21 ~~the Speaker of the House of Representatives;~~

22 ~~20. One member representing a Tier II wireless carrier, as~~
23 ~~defined by the Federal Communications Commission, to be appointed by~~
24 ~~the Speaker of the House of Representatives;~~

1 ~~21. One member representing a Tier III wireless carrier, as~~
2 ~~defined by the Federal Communications Commission, to be appointed by~~
3 ~~the President Pro Tempore of the Senate;~~

4 ~~22. One member representing the telephone industry to be~~
5 ~~appointed by the President Pro Tempore of the Senate; and~~

6 ~~23. The Oklahoma Secretary of Safety and Security or designee.~~

7 C. There shall be five (5) non-voting 9-1-1 industry members.

8 Nonvoting members are not required for a quorum. Nonvoting members
9 shall not be included in executive sessions. The nonvoting members
10 shall be made up of the following:

11 1. One member representing a local exchange telecommunications
12 service provider which serves less than fifty thousand (50,000)
13 access lines in the state or a telephone cooperative to be appointed
14 by the President Pro Tempore of the Oklahoma State Senate;

15 2. One member representing a local exchange telecommunications
16 service provider which serves more than fifty thousand (50,000)
17 access lines in the state to be appointed by the Speaker of the
18 Oklahoma House of Representatives;

19 3. One member representing a Tier I wireless carrier, as
20 defined by the Federal Communications Commission, to be appointed by
21 the Speaker of the Oklahoma House of Representatives;

22 4. One member representing a Tier III wireless carrier, as
23 defined by the Federal Communications Commission, to be appointed by
24 the President Pro Tempore of the Oklahoma State Senate; and

1 5. One member representing the telephone industry to be
2 appointed by the President Pro Tempore of the Oklahoma State Senate.

3 D. Members shall serve at the pleasure of their appointing
4 authority and vacancies shall be filled by the original appointing
5 authority.

6 ~~D.~~ E. Members shall receive no compensation for serving on the
7 Authority.

8 ~~E. At its first meeting annually the Authority shall designate~~
9 ~~a chair from its members. Meetings shall be held at the call of the~~
10 ~~chair.~~

11 F. The Authority shall be subject to the Oklahoma Open Records
12 Act and the Oklahoma Open Meeting Act.

13 G. The members of the Oklahoma 9-1-1 Management Authority shall
14 be reimbursed for mileage or actual travel expense, whichever is
15 less, to attend regular and special meetings when the travel exceeds
16 50 miles from their home or business, whichever is closer to the
17 meeting location.

18 H. The Oklahoma Department of Emergency Management shall
19 provide ~~legal,~~ administrative, fiscal and staff support for the
20 Authority. Expenses related to the provision of such services may
21 be paid from funds available in the Oklahoma 9-1-1 Management
22 Authority Revolving Fund created in Section ~~9~~ 2869 of this ~~act~~
23 title, upon approval by a majority of the members of the Authority.
24

1 ~~H. I.~~ I. Members serving on the Statewide Nine-One-One Advisory
2 Board appointed pursuant to Section 2847 of ~~Title 63 of the Oklahoma~~
3 ~~Statutes~~ this title on ~~the effective date of this act~~ November 1,
4 2016, shall continue serving as members of the Oklahoma 9-1-1
5 Management Authority unless replaced by their appointing authority.

6 SECTION 6. AMENDATORY 63 O.S. 2021, Section 2864, as
7 amended by Section 7, Chapter 30, O.S.L. 2022 (63 O.S. Supp. 2022,
8 Section 2864), is amended to read as follows:

9 Section 2864. The powers and duties of the Oklahoma 9-1-1
10 Management Authority created in Section 2863 of this title shall be
11 to:

12 1. Approve or disapprove the selection of the Oklahoma 9-1-1
13 Coordinator by majority vote of the members. The Authority shall
14 direct the Oklahoma 9-1-1 Coordinator to administer grants approved
15 by the Authority pursuant to this section and perform other duties
16 as it deems necessary to accomplish the requirements of the Oklahoma
17 9-1-1 Management Authority Act;

18 2. Prepare grant solicitations for funding for the purposes of
19 assisting public agencies with funding for consolidation of
20 facilities or services, deployment of Phase II technology or
21 successor technology, development of next-generation 9-1-1 regional
22 emergency service networks, and for other purposes it deems
23 appropriate and necessary;

24

1 3. Work in conjunction with the Oklahoma Department of
2 Emergency Management to create an annual budget for the Authority,
3 which shall be approved by majority vote of the members;

4 4. Direct the Oklahoma Tax Commission to escrow all or any
5 portion of funds collected pursuant to the Oklahoma 9-1-1 Management
6 Authority Act attributable to a public agency, if the public agency
7 fails to:

- 8 a. submit or comply with master plans to deliver Next
9 Generation 9-1-1 (NG9-1-1) services as required by the
10 Oklahoma 9-1-1 Management Authority Act and approved
11 by the Authority. Local plans must align with the
12 State's Master plan to deploy NG9-1-1,
- 13 b. meet standards of the National Emergency Number
14 Association (NENA) limited to call-taking and caller-
15 location technology or comply with an improvement plan
16 to meet such standards as directed by the Authority,
- 17 c. submit annual reports or audits as required by the
18 Oklahoma 9-1-1 Management Authority Act,
- 19 d. provide connectivity and interoperability between
20 state, regional and local next-generation systems, or
- 21 e. comply with the requirements of the Oklahoma 9-1-1
22 Management Authority Act or procedures established by
23 the Authority;

1 5. Establish and submit to the Tax Commission a list of
2 eligible governing bodies entitled to receive 9-1-1 telephone fees
3 and establish annual population figures and square miles for the
4 coverage area Public Safety Answering Points (PSAP) for the purpose
5 of distributing fees collected pursuant to Section 2865 of this
6 title. Distribution of the net monthly revenue from 9-1-1 fees
7 after the distributions established in Sections 2865, 2866, and 2867
8 of this title will be provided to eligible governing bodies
9 established by this section as follows:

10 a. a flat rate of Three Thousand Dollars (\$3,000.00) per
11 month per PSAP; and

12 b. from the remaining balance:

13 (1) ten percent (10%) to be derived by dividing the
14 land area covered by the public agency's response
15 area by the total land area of the state; and

16 (2) ninety percent (90%) to be derived by dividing
17 the population of each public agency's response
18 area by the total population of the state using
19 data from the latest available Census estimates
20 as of July 1 of each year;

21 6. Assist any public agency the Authority determines is
22 performing below standards of the NENA, as limited by paragraph 4 of
23 this section, according to the improvement plan required by the
24 Oklahoma 9-1-1 Management Authority Act. The Authority shall

1 establish a time period for the public agency to come into
2 compliance after which the Authority shall escrow funds as
3 authorized in this section. Improvement plans may include
4 consideration and recommendations for consolidation with other
5 public agencies, and sharing equipment and technology with other
6 jurisdictions;

7 7. Require an annual report from public agencies regarding
8 operations and financing of the public safety answering point (PSAP)
9 and approve, modify or reject such reports;

10 8. Conduct and review audits and financial records of the
11 wireless service providers and review public agencies' audits and
12 financial records regarding the collection, remittance and
13 expenditures of 9-1-1 wireless telephone fees as required by the
14 Oklahoma 9-1-1 Management Authority Act;

15 9. Develop a master plan to deploy next-generation 9-1-1
16 services statewide. This will include the development of
17 performance criteria critical to the function and performance of
18 NG9-1-1 networks and systems;

19 10. Establish rules for interoperability between state,
20 regional and local NG9-1-1 systems;

21 11. Facilitate information-sharing among public agencies;

22 12. Create and maintain best practices databases for PSAP
23 operations;

24

1 13. Encourage equipment- and technology-sharing among all
2 jurisdictions;

3 14. Develop training program standards for public safety
4 telecommunicators for call taking.

5 ~~a.~~ Training program standards shall include instruction
6 on recognizing the need for and delivery of High-
7 Quality Telecommunicator CPR (T-CPR) that can be
8 delivered by 9-1-1 public safety telecommunicators for
9 acute events requiring CPR including, but not limited
10 to, out-of-hospital cardiac events (OHCA)-

11 ~~b.~~ ~~T-CPR training shall follow evidence-based, nationally~~
12 ~~recognized guidelines for high-quality T-CPR which~~
13 ~~incorporates recognition protocols for OHCA and~~
14 ~~continuous education;~~

15 15. Mediate disputes between public agencies and other entities
16 involved in providing 9-1-1 emergency telephone services;

17 16. Provide a clearinghouse of contact information for
18 communications service companies and PSAPs operating in this state;

19 17. Make recommendations for consolidation upon the request of
20 public agencies;

21 18. May establish contracts for the necessary equipment and
22 services to deliver 9-1-1 calls to the Public Safety Answering
23 Points;

24 19. Establish an eligible use list for 9-1-1 funds; and

1 ~~19.~~ 20. Take any steps necessary to carry out the duties
2 required by the Oklahoma 9-1-1 Management Authority Act.

3 SECTION 7. AMENDATORY 63 O.S. 2021, Section 2865, is
4 amended to read as follows:

5 Section 2865. A. Beginning ~~November 1, 2017~~ November 1, 2023,
6 there shall be imposed a 9-1-1 telephone fee as follows:

7 1. ~~Seventy-five cents (\$0.75)~~ One Dollar and twenty-five cents
8 (\$1.25) monthly on each wireless telephone connection and other
9 wireless communication device or service connection with the ability
10 to dial 9-1-1 for emergency calls;

11 2. ~~Seventy-five cents (\$0.75)~~ One Dollar and twenty-five cents
12 (\$1.25) monthly on each service ~~that is enabled by Voice over~~
13 ~~Internet Protocol (VoIP) or Internet Protocol (IP)~~ with the ability
14 to dial 9-1-1 for emergency calls, including landline; and

15 3. ~~Seventy-five cents (\$0.75)~~ One Dollar and twenty-five cents
16 (\$1.25) on each prepaid wireless retail transaction occurring in
17 this state.

18 B. 1. For purposes of paragraph 3 of subsection A of this
19 section, a retail transaction that is effected in person by a
20 consumer at a business location of the seller shall be treated as
21 occurring in this state if that business location is in this state.
22 Any other retail transaction shall be sourced as provided in
23 paragraphs 2 through 5 of this subsection as applicable.

1 2. When the retail transaction does not occur at a business
2 location of the seller, the retail transaction shall be sourced to
3 the location where receipt by the consumer, or the consumer's donee,
4 designated as such by the consumer, occurs, including the location
5 indicated by instructions for delivery to the consumer or donee,
6 known to the seller.

7 3. When the provisions of paragraph 2 of this subsection do not
8 apply, the sale shall be sourced to the location indicated by an
9 address for the consumer that is available from the business records
10 of the seller that are maintained in the ordinary course of the
11 seller's business when use of this address does not constitute bad
12 faith.

13 4. When the provisions of paragraphs 2 and 3 of this subsection
14 do not apply, the sale shall be sourced to the location indicated by
15 an address for the consumer obtained during the consummation of the
16 sale, including the address of a consumer's payment instrument, if
17 no other address is available, when use of this address does not
18 constitute bad faith.

19 5. When none of the previous rules of paragraphs 1, 2, 3 and 4
20 of this subsection apply, including the circumstance in which the
21 seller is without sufficient information to apply the previous
22 rules, then the location shall be determined by the address from
23 which the service was provided, disregarding for these purposes any
24 location that merely provided the digital transfer of the product

1 sold. If the seller knows the mobile telephone number, the location
2 will be that which is associated with the mobile telephone number.

3 C. ~~The fees authorized by subsection A of this section shall~~
4 ~~not be assessed on landline phone customers.~~

5 ~~D.~~ The fees imposed in subsection A of this section shall
6 replace any 9-1-1 wireless telephone fees previously adopted by any
7 county pursuant to Section 2843.1 of ~~Title 63 of the Oklahoma~~
8 ~~Statutes~~ this title, or 9-1-1 VoIP emergency service fees adopted by
9 a governing body pursuant to Section 2853 of ~~Title 63 of the~~
10 ~~Oklahoma Statutes~~ this title, or fees on prepaid wireless retail
11 transactions pursuant to Section 2843.2 of ~~Title 63 of the Oklahoma~~
12 ~~Statutes~~ this title. Fees collected and transferred pursuant to
13 those sections shall remain in effect through December 31, 2016.

14 ~~E.~~ D. From each ~~seventy-five-cent~~ one-dollar-and-twenty-five-
15 cent fee assessed and collected pursuant to subsection A of this
16 section, twenty-five cents ~~(\$0.05)~~ (\$0.25) shall be deposited into
17 the Oklahoma 9-1-1 Management Authority Revolving Fund created
18 pursuant to Section ~~9~~ 2869 of this ~~act~~ title. Funds accumulating in
19 this revolving fund shall be used to fund the salary of the Oklahoma
20 9-1-1 Coordinator and any administrative staff, operations of the
21 Authority and any costs associated with the administration of the
22 Oklahoma 9-1-1 Management Authority Act within the Oklahoma
23 Department of Emergency Management, and for grants approved by the
24 Authority for purposes as authorized in this act.

1 SECTION 8. AMENDATORY 63 O.S. 2021, Section 2866, is
2 amended to read as follows:

3 Section 2866. A. 9-1-1 telephone fees authorized and collected
4 by wireless service providers and Voice over Internet Protocol
5 (VoIP) providers, pursuant to paragraphs 1 and 2 of subsection A of
6 Section 2865 of this title, from each of their end users residing in
7 this state shall be paid to the Oklahoma Tax Commission no later
8 than the twentieth day of the month succeeding the month of
9 collection.

10 B. From the total fees collected pursuant to paragraphs 1 and 2
11 of subsection A of Section 2865 of this title, eight-tenths of one
12 percent ~~(1%)~~ (0.8%) shall be retained by the wireless service
13 provider or VoIP provider, and one percent (1%) shall be retained by
14 the Tax Commission as reimbursement for the direct cost of
15 administering the collection and remittance of the fees.

16 C. Every billed service subscriber shall be liable for any 9-1-
17 1 wireless telephone fee imposed pursuant to the Oklahoma 9-1-1
18 Management Authority Act until the fee has been paid to the wireless
19 service provider.

20 D. Fees imposed pursuant to the Oklahoma 9-1-1 Management
21 Authority Act which are required to be collected by the wireless
22 service provider or VoIP provider may be added to and shall be
23 stated separately in any billings to the service subscriber.

24

1 E. The wireless service provider or VoIP provider shall have no
2 obligation to take any legal action to enforce the collection of any
3 9-1-1 wireless telephone fee imposed pursuant to the provisions of
4 the Oklahoma 9-1-1 Management Authority Act. Should any service
5 subscriber tender a payment insufficient to satisfy all charges,
6 tariffs, fees and taxes for wireless telephone or VoIP service, the
7 amount tendered shall be credited to the 9-1-1 wireless telephone
8 fee in the same manner as other taxes and fees.

9 F. Any 9-1-1 fee imposed pursuant to the provisions of the
10 Oklahoma 9-1-1 Management Authority Act shall be collected insofar
11 as practicable at the same time as, and along with, the charges for
12 wireless telephone or VoIP service in accordance with the regular
13 billing practice of the provider.

14 G. Nothing in the Oklahoma 9-1-1 Management Authority Act shall
15 be construed to limit the ability of a wireless service provider or
16 VoIP provider from recovering its costs associated with designing,
17 developing, deploying and maintaining enhanced 9-1-1 service
18 directly from the service subscribers of the provider, whether the
19 costs are itemized on the bill of the service subscriber as a
20 surcharge or by any other lawful means.

21 H. The wireless service provider or VoIP provider shall
22 maintain records of the amount of 9-1-1 telephone fees collected in
23 accordance with the provisions of the Oklahoma 9-1-1 Management
24 Authority Act for a period of three (3) years from the time the fee

1 is collected. The State Auditor and Inspector, the Oklahoma 9-1-1
2 Management Authority or any affected public agency may require an
3 annual audit of the books and records of the wireless service
4 provider or VoIP provider concerning the collection and remittance
5 of fees authorized by the Oklahoma 9-1-1 Management Authority Act.
6 Auditors shall have access to all information used by the wireless
7 service provider or VoIP provider to calculate and remit the 9-1-1
8 telephone fee. Audit expenses shall be reimbursable pursuant to
9 procedures established by the Oklahoma 9-1-1 Management Authority if
10 the audit is approved by the Authority.

11 I. The wireless service provider or VoIP provider shall provide
12 to the Oklahoma 9-1-1 Management Authority an annual census showing
13 the primary place of use of its subscribers located by county and
14 either a municipality or unincorporated area. The census shall
15 contain all subscribers as of December 31 of each year, and shall be
16 provided to the Authority no later than February 1 of each year.

17 J. All proprietary information provided by a wireless service
18 provider or VoIP provider to the Authority shall not be subject to
19 disclosure to the public or any other party.

20 K. Within thirty (30) days of receipt, the Oklahoma Tax
21 Commission shall pay available fees remitted pursuant to Section
22 2865 of this title to the governing bodies that the Oklahoma 9-1-1
23 Management Authority has certified in accordance with Section 2864
24 of this title as eligible to receive funds. The share to be paid to

1 or escrowed for each governing body shall be determined by dividing
2 the population of the governing body by the total population of the
3 state using the latest Federal Decennial Census estimates.

4 L. The Oklahoma Tax Commission shall provide the 9-1-1
5 Management Authority a monthly report showing the 9-1-1 wireless fee
6 deposits including the name of the provider and the amount of each
7 deposit. Upon request the 9-1-1 Authority may request telephone or
8 mailing address information of the provider.

9 SECTION 9. AMENDATORY 63 O.S. 2021, Section 2867, is
10 amended to read as follows:

11 Section 2867. A. Prepaid 9-1-1 wireless transaction fees
12 authorized and collected pursuant to paragraph 3 of subsection A of
13 Section 2865 of this title from retailers shall be paid to the
14 Oklahoma Tax Commission under procedures established by the Tax
15 Commission that substantially coincide with the registration and
16 payment procedures that apply under the Oklahoma Sales Tax Code and
17 as directed by the Oklahoma 9-1-1 Management Authority. The audit
18 and appeal procedures, including limitations period, applicable to
19 the Oklahoma Sales Tax Code shall apply to prepaid 9-1-1 wireless
20 telephone fees.

21 B. From the total fees collected pursuant to paragraph 3 of
22 subsection A of Section 2865 of this title, ~~three percent (3%) shall~~
23 ~~be retained by the seller and~~ eight-tenths of one percent (1%)
24 (0.8%) shall be retained by the Tax Commission as reimbursement for

1 the direct cost of administering the collection and remittance of
2 such fees.

3 C. The prepaid 9-1-1 wireless transaction fee shall be
4 collected by the retailer from the consumer for each retail
5 transaction occurring in this state. The amount of the prepaid 9-1-
6 1 wireless fee shall either be separately stated on the invoice,
7 receipt or similar document that is provided to the consumer by the
8 seller, or otherwise disclosed to the consumer.

9 D. The prepaid 9-1-1 wireless telephone fee is the liability of
10 the consumer and not of the seller or of any provider, except that
11 the seller shall be liable to remit all prepaid 9-1-1 wireless
12 telephone fees that the seller collects as provided in this section,
13 including all charges that the seller is deemed to collect where the
14 amount of the fee has not been separately stated on an invoice,
15 receipt or other similar document.

16 E. If the amount of the prepaid 9-1-1 wireless telephone fee is
17 separately stated on the invoice, receipt or similar document, the
18 prepaid 9-1-1 wireless telephone fee shall not be included in the
19 base for measuring any tax, fee, surcharge or other charge that is
20 imposed by the state, any political subdivision of this state or any
21 intergovernmental agency.

22 F. The Oklahoma Tax Commission shall provide the 9-1-1
23 Management Authority with a monthly report showing the 9-1-1
24 wireless fee deposits including the name of the provider and the

1 amount of each deposit. Upon request the 9-1-1 Authority may
2 request telephone or mailing address information of the provider.

3 SECTION 10. AMENDATORY 63 O.S. 2021, Section 2868, is
4 amended to read as follows:

5 Section 2868. A. Public agencies recognized by the Oklahoma 9-
6 1-1 Management Authority and authorized to receive funds collected
7 pursuant to the provisions of the Oklahoma 9-1-1 Management
8 Authority Act shall use the funds only for services, equipment and
9 operations related to 9-1-1 emergency telephone services.

10 B. The 9-1-1 Management Authority will oversee all 9-1-1 fees
11 collected under the Oklahoma Emergency Telephone Act and the fees
12 collected by this act. The Authority may order the Oklahoma Tax
13 Commission to escrow fees attributable to public agencies which have
14 misspent, diverted or supplanted 9-1-1 collected fees to a purpose
15 other than what is authorized by the Oklahoma Emergency Telephone
16 Act or this act.

17 C. Money remitted to public agencies pursuant to the Oklahoma
18 9-1-1 Management Authority Act and any money otherwise collected by
19 any lawful means for purposes of providing 9-1-1 emergency telephone
20 services shall be deposited in a separate 9-1-1 emergency telephone
21 service account established by a public agency or its governing body
22 to carry out the requirements of the Oklahoma 9-1-1 Management
23 Authority Act. Monies deposited in this account may be transferred
24 to another account within the governing body, but a 9-1-1-specific

1 sub-account line item shall be maintained with the accounting
2 system. Monies remaining in such accounts at the end of a fiscal
3 year shall carry over to subsequent years. The monies deposited in
4 the Oklahoma 9-1-1 Management Authority Revolving Fund shall at no
5 time be monies of the state and shall not become part of the general
6 budget of the Office of Emergency Management or any other state
7 agency. Except as otherwise authorized by the Oklahoma 9-1-1
8 Management Authority Act, no monies from the Oklahoma 9-1-1
9 Management Authority Revolving Fund shall be transferred for any
10 purpose to any other state agency or any account of the Office of
11 Emergency Management or be used for the purpose of contracting with
12 any other state agency or reimbursing any other state agency for any
13 expense. Payments from the Oklahoma 9-1-1 Management Authority
14 Revolving Fund shall not become or be construed to be any obligation
15 of the state. No claims for reimbursement from the Oklahoma 9-1-1
16 Management Authority Revolving Fund shall be paid with state monies.

17 D. If the Oklahoma 9-1-1 Management Authority determines that
18 the public agency has failed to deploy Phase II service, failed to
19 meet the State master plan for NG9-1-1 services or has failed to
20 deliver service consistent with National Emergency Number
21 Association (NENA) standards, the public agency shall submit an
22 improvement plan within the time prescribed by the Authority. The
23 Authority may order the Oklahoma Tax Commission to escrow fees

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1 attributable to public agencies which have not submitted plans or
2 complied with improvement plans.

3 E. A public agency shall be required to have conducted
4 separately or as a part of the annual audit required by law of the
5 municipality or county an annual audit of any accounts established
6 or used for the operation of a 9-1-1 emergency telephone system.
7 The audit may be conducted by the State Auditor and Inspector at the
8 discretion of the public agency. The cost of the audit of the 9-1-1
9 emergency telephone system may be paid from and be considered a part
10 of the operating expenses of the 9-1-1 emergency telephone system.
11 Proprietary information of the wireless service providers shall be
12 confidential. Audit information pertaining to revenue collected or
13 disbursed may be released only in aggregate form so that no
14 provider-specific information may be extrapolated.

15 F. Public agencies shall be required to annually submit to the
16 Authority:

17 1. A report, on a form to be prescribed by the Authority,
18 covering the operation and financing of the public safety answering
19 point which shall include all sources of funding available to the
20 public agency for the 9-1-1 emergency telephone system; and

21 2. A copy of the most recent annual audit or budget showing all
22 expenses of the public agency relating to the 9-1-1 emergency
23 telephone system.

24

1 G. The Authority shall have the power to review, approve,
2 submit for further information or deny approval of the annual report
3 of each public agency required pursuant to subsection F of this
4 section. Failure by a public agency to submit the report annually
5 or denial of a report may cause the Authority to order the Tax
6 Commission to escrow the 9-1-1 emergency telephone fees due to the
7 public agency until the public agency complies with the requirements
8 of the Oklahoma 9-1-1 Management Authority Act and the procedures
9 established by the Authority.

10 H. The governing body or public safety oversight designee of
11 the public agency shall meet at least quarterly to oversee the
12 operations of the 9-1-1 emergency telephone system, review
13 expenditures and annually set and approve an operating budget, and
14 take any other action as necessary for the operation and management
15 of the system.

16 I. Records and meetings of the public agency shall be subject
17 to the Oklahoma Open Records Act and the Oklahoma Open Meeting Act.

18 SECTION 11. AMENDATORY 63 O.S. 2021, Section 2871, is
19 amended to read as follows:

20 Section 2871. A. This act shall be known and may be cited as
21 the "Regional Emergency 9-1-1 Services Act".

22 B. It is the purpose of the Regional Emergency 9-1-1 Services
23 Act to encourage formation of emergency communication districts in
24

1 order to provide efficient delivery of emergency 9-1-1 service
2 throughout the state.

3 C. This act shall not apply to any 9-1-1 system or public
4 agency participating in a 9-1-1 system that was established prior to
5 January 1, 2017, and that had adopted Phase II 9-1-1 service by that
6 date.

7 D. A new public safety answering point shall not be established
8 after July 1, 2024, unless the new public safety answering point is
9 established as a result of:

10 1. A consolidation with an existing public safely answering
11 point; or

12 2. A replacement of an existing public safety answering point.

13 E. For the purposes of this section:

14 1. "District" means an emergency communication district;

15 2. "Emergency communication district" means a district formed
16 pursuant to this act to deliver emergency 9-1-1 services on a
17 regional basis;

18 3. "9-1-1 system" means an entity that processes emergency 9-1-
19 1 calls through a public safety answering point;

20 4. "Participating public agency" means a public agency that is
21 included in a district;

22 5. "Principal municipality" means the municipality with the
23 largest population in a district; and
24

1 6. "Public agency" means any city, town, county, municipal
2 corporation, public district, public trust, substate planning
3 district, public authority or tribal authority located within this
4 state which provides or has authority to provide firefighting, law
5 enforcement, ambulance, emergency medical or other emergency
6 services.

7 ~~E.~~ F. On or before December 31, 2017, all public agencies in
8 this state shall form regional emergency communication districts for
9 the purpose of creating an area-wide emergency 9-1-1 system for
10 their respective jurisdictions. The territory of the district shall
11 be coextensive with the territory of the regional substate planning
12 district unless a different territory is approved by the Oklahoma 9-
13 1-1 Management Authority. If a public agency is situated in more
14 than one such territory, it shall become part of the district in
15 which it is principally located. If, due to the effect of
16 subsection C of this section, the majority of the participating
17 public agencies located in the territory of a proposed district
18 determine that it would be in the best interests of their citizens,
19 they may request inclusion in an adjacent district.

20 ~~F.~~ G. The public agencies to be included in each district may
21 form the district by entering into local cooperative agreements
22 which shall establish a governance structure and provide for the
23 joint implementation, funding, operation, and management of the
24 district.

1 ~~G.~~ H. If the public agencies in a region are unable to develop
2 a local cooperative agreement by December 31, 2017, they shall be
3 included in an emergency communication district that is governed by
4 a board of directors consisting of an appointee by each public
5 agency that was authorized by its voters to fund a 9-1-1 system
6 prior to the formation of the district, one appointee elected by a
7 majority of the remaining public agencies in the district, and an
8 additional appointee by the principal municipality in the district
9 who shall serve as chair of the board.

10 ~~H.~~ I. Unless otherwise provided by agreement, any participating
11 public agency that had been authorized by its voters to fund a 9-1-1
12 system prior to the formation of the district shall retain control
13 of the property, operation, and funding of its system; provided,
14 however, the district may contract with such participating public
15 agency to include the agency's system in the district's master
16 implementation plan. To the extent practicable, the district shall
17 not duplicate the equipment or answering point services already
18 provided by a participating public agency. A user of one or more
19 communication services subject to the payment of fees or taxes for
20 an emergency 9-1-1 system shall not be charged for more than one
21 such fee or tax for each service.

22 ~~I.~~ J. An emergency communication district shall have power to
23 make all contracts to carry out the purposes of the Regional
24 Emergency 9-1-1 Services Act, purchase and convey real property,

1 impose service fees authorized for public agencies for the provision
2 of 9-1-1 service, appoint a manager of the district, and adopt rules
3 and policies for the operation of the district.

4 ~~J.~~ K. Within one (1) year after the effective date of the
5 formation of the district, the board of directors shall submit its
6 master plan to deliver Phase II emergency 9-1-1 service throughout
7 its territory to the Oklahoma 9-1-1 Management Authority for
8 approval. The Authority shall have the power to prescribe the terms
9 of the plan and to approve or disapprove the master plan.

10 Additionally, the Authority shall have the power to request the Tax
11 Commission to escrow the wireless fees attributable to the public
12 agencies which have not submitted a master plan or which have not
13 complied with the terms of the master plan.

14 ~~K.~~ L. An emergency communication district shall operate on a
15 fiscal year beginning July 1. It shall adopt an annual budget and
16 cause to be prepared an independent financial audit annually. As
17 soon as practicable after the end of the fiscal year, the district
18 shall deliver to each participating public agency an annual report
19 showing in detail the operations of the district.

20 SECTION 12. REPEALER 63 O.S. 2021, Sections 2814 and
21 2815 are hereby repealed.

22 SECTION 13. This act shall become effective November 1, 2023.

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